



ROYAL NEIGHBORS OF AMERICA®

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ROYAL NEIGHBORS OF AMERICA TEXT MESSAGING TERMS OF USE

By “Opting In” to or using a “Text Message Service” (as defined below) from Royal Neighbors of America, you accept these Terms and Conditions.

This agreement is between you and Royal Neighbors of America or non-affiliated third parties for marketing purposes. All references to “Royal Neighbors of America,” “we,” “our,” or “us” refer to Royal Neighbors of America, 230 16th Street, Rock Island, IL 61201.

DEFINITIONS

“Opting In,” “Opt In,” and “Opt-In” refer to requesting, joining, agreeing to, enrolling in, signing up for, acknowledging, responding to, or otherwise consenting to receive one or more text messages.

“Text Message Service” includes any arrangement or situation in which we send one or more messages addressed to your mobile phone number, including text messages (such as SMS, MMS, or successor protocols or technologies).

CONSENTING TO TEXT MESSAGING

By consenting to receive text messages from us, you agreed to these Text Messaging Terms and Conditions, as well as our royalneighbors.org/terms-of-use and royalneighbors.org/privacy-statement, incorporated herein by reference.

E-SIGN DISCLOSURE

By agreeing to receive text messages, you also consent to the use of an electronic record to document your agreement. You may withdraw your consent to the use of the electronic record by replying STOP.

ROYAL NEIGHBORS OF AMERICA TEXT MESSAGE SERVICE PRIVACY POLICY

We respect your privacy. We only use information you provide through this service to transmit your mobile messages and respond to you. This includes, but isn’t limited to, sharing information with platform providers, phone companies, and other vendors who assist us in the delivery of mobile messages. Mobile information will not be shared with third parties for marketing/promotional purposes that are not associated with your membership or participation with Royal Neighbors of America. All the above categories exclude text messaging

originator opt-in data and consent; this information will only be shared as described in the Royal Neighbors of America Privacy Policy. Nonetheless, we reserve the right always to disclose any information as necessary to satisfy any law, regulation or governmental request, to avoid liability, or to protect our rights or property. This Text Message Service Privacy Policy applies to your use of the Text Message Service and isn’t intended to modify our general privacy statement, incorporated by reference above, which may govern the relationship between you and us in other contexts.

COSTS OF TEXT MESSAGES

We do not charge you for the messages you send and receive via this text message service. But message and data rates may apply, so depending on your plan with your wireless or other applicable provider, you may be charged by your carrier or other applicable provider.

FREQUENCY OF TEXT MESSAGES

This Text Messaging Service is for conversational person-to-person communication between you and our employees. We may send you an initial message providing details about the service. After that, the number of text messages you receive will vary depending on how you use our services and whether you take steps to generate more text messages from us (such as by sending a HELP request).

OPTING OUT OF TEXT MESSAGES

If you no longer want to receive text messages, you may reply to any text message with STOP, QUIT, END, REVOKE, OPT OUT, CANCEL, or UNSUBSCRIBE. As a person-to-person communication service, opt-out requests are specific to each conversation between you and one of our employees and their associated phone number. After unsubscribing, we may send you confirmation of your opt-out via text message. This will only affect your receipt of text messages from Royal Neighbors of America. To opt-out of additional communications from Royal Neighbors, please complete the form located here:

royalneighbors.org/opt-out-form.

CONTACT US

For support, call **+1 (309) 788-4561** or go to royalneighbors.org/about-us/contact-us.